



PICO

User Manual

To read and keep.



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1.1 Purpose of the book

This technical book is an integral part of the drive unit and has been prepared by the manufacturer in its original language (Italian) to provide all the necessary information for the proper and safe use of the system throughout its entire lifecycle (from transport, delivery, installation, use, and maintenance to disposal).

Before performing any operation, users and technicians must carefully read the instructions and strictly follow them. If in doubt about their correct interpretation, contact the manufacturer for the necessary clarifications. Only by adhering to the guidelines below can the proper functioning of the drive unit over time be ensured and dangerous situations for people and property be avoided.

The technical book provides warnings and guidelines related to safety regulations for injury prevention. Operators must always adhere to the safety regulations stipulated by the applicable laws. Any changes to safety regulations that may occur over time must be adopted and implemented.



WARNING: It is recommended to read this manual carefully before installing and starting the drive unit.

OLI eBike Systems, with a view to continuous improvement, may modify certain characteristics of the components used without prior notice. This does not affect the validity of the information contained in this document.

If any discrepancies are found between the manual and the actual use of the system, please inform the manufacturer.



IMPORTANT: The updated version of this manual can be found on the website www.oli-eBike.com.

1.2 Storage of the Manual

The manual must accompany the product throughout its lifecycle and must be available to all operators and technicians who may need it. The manual must follow the product if it is transferred to a new user or owner.

1.3 Manufacturer

OLI eBike Systems is available for any issues or information.

Communications and requests can be sent to:

OLI eBike Systems srl

Via delle Pesche, 821 - 47522 Cesena - (FC) - ITALY

Téléfono +39 / 0547 318322

info@oli-ebike.com

www.oli-ebike.com

For any needs regarding use, maintenance, or requests for spare parts, please specify the identification details of the drive unit listed on the manufacturer's nameplate.

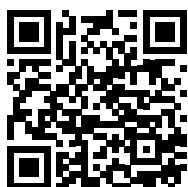
1.4 Warranty and Returns

The product is covered by a warranty according to legal terms and commercial agreements.

The buyer loses the warranty rights in case of incorrect installation, misuse, or if modifications or repairs are made to the product without the manufacturer's authorization. Upon receipt of the product, the recipient must verify that there are no defects, transport damages, or shortages in the delivery. Any claims must be immediately reported to the manufacturer with written communication, countersigned by the carrier. Labor services, such as sending a technician, are excluded from the warranty. Under no circumstances can compensation for damages be claimed.

In case of product return, the original packaging must be reused for shipping, protecting it as best as possible from transport impacts.

1.5 Customer Support and Technical Assistance



For any questions regarding the eBike and its components, please contact a specialized workshop, which can rely on the support of OLI eBike Systems technicians through the dedicated OLI eBike Systems Help Center portal.

1.6 Transport, Packaging, and Storage

The product is provided with dedicated packaging that prevents transport damage.

Upon receipt of the goods, the customer must check if the model and quantity match the details on the order confirmation. Components should be stored indoors in dry environments, protected from weather conditions, and at temperatures above -10°C.



IMPORTANT: It is the installer's responsibility to dispose of the packaging appropriately in compliance with applicable laws.

1.7 Drive Unit Identification

The identification of the product is made via the manufacturer's nameplate. The nameplate displays the following data:

• Model

• OLI eBike Systems internal code

• Serial number



TYPE: PICO

CODE: LEB000013100



S.N. XXXXXXSXXXXX



IMPORTANT: The identification nameplate must never be removed.

1.8 Safety

Read all safety warnings and instructions. Failure to observe safety warnings and instructions can cause electric shocks, fires, and/or serious injuries.

Do not modify the drive unit to increase speed. Such modifications make the vehicle illegal and may violate traffic regulations. Modifications may also affect the motor's lifespan and integrity.

Any unauthorized modifications will void the warranty. Additionally, a modified eBike could lead to accidents, resulting in significant compensation claims.

Accidental activation of the vehicle may cause injury (even when assisting with pushing).

Assisting with pushing can cause pedal rotation, so maintain a distance that avoids interference with them.

To minimize the risks of creating dangerous situations for users and others, we encourage the adoption of good practices. In particular, when using the eBike, it is advisable to follow these points:

- Consult your doctor before starting a training program;
- Adhere to all applicable regulations in the country where the eBike is used;
- Do not distract yourself by looking at the display while riding the bike;
- Do not use the display as a handle;
- Use only the HMI drive unit and the control button provided.

The drive unit does not require internal revision; therefore, it should not be opened, except by authorized personnel in the presence of defects. Unauthorized opening will void the warranty.

Components mounted on the motor may be replaced with identical or homologated materials.

It is necessary to remove the battery:

- Before any intervention on the eBike
- During transport by car/airplane
- In case of storage



IMPORTANT: The manufacturer declines any responsibility for damage to people or property resulting from improper use of the equipment, installation errors, misuse, or lack of skill, care, and negligence with respect to the instructions in this technical book.



IMPORTANT: The manufacturer declines any responsibility for damage to people or property, as well as for defective functioning of the drive unit, if non-original spare parts and non-recommended products for cleaning and maintenance are used.



WARNING: In conditions of heavy use of the eBike on challenging terrain, such as steep and prolonged climbs at low speeds, the drive unit may reach temperatures above 60°C. These temperatures depend on ambient temperature, terrain altitude, duration, and the level of assistance and weight in motion.

OLI eBike Systems cannot provide a general statement about the maximum temperature achievable in the drive unit housing. The OEM must verify whether temperatures exceeding 60°C occur in the drive unit housing. In such cases, a warning label compliant with the EN15194 standard must be applied to the drive unit, unless the hot surface is protected from contact with other parts. If tests are not performed, the OEM is required to visibly apply the warning label on the drive unit.

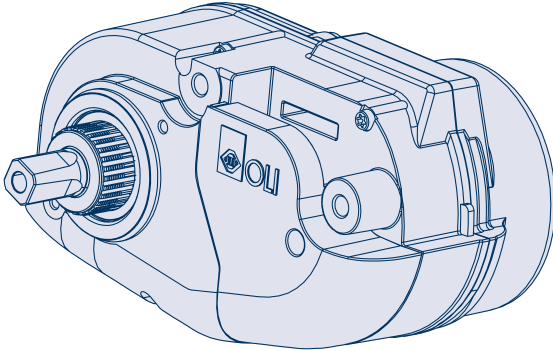
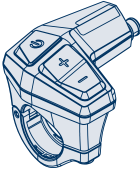
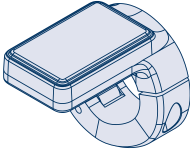
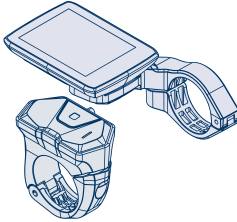
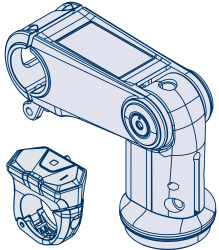
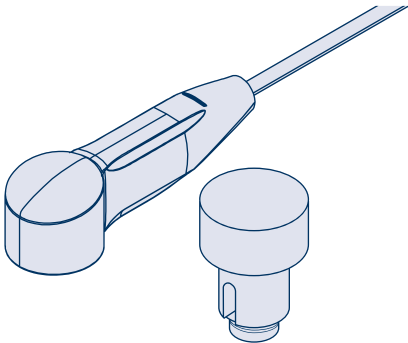
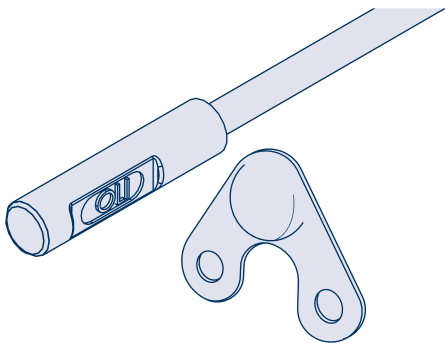
1. GENERAL INFORMATION

5. CONNECTION AND COMMUNICATION

1.9 System components

The system is composed of the following components:

- Drive unit
- Display* (OLI eBike Systems compatible displays: D100, D300, D500, D700)
- Speed Sensor (Chain stay or Disc brake)

DRIVE UNIT	PICO			
				
DISPLAY*	D100	D300	D500	D700
				
*For proper functioning of the Displays, refer to the dedicated manuals.				
SPEED SENSOR	CHAIN STAY SPEED SENSOR		DISC BRAKE SPEED SENSOR	
				

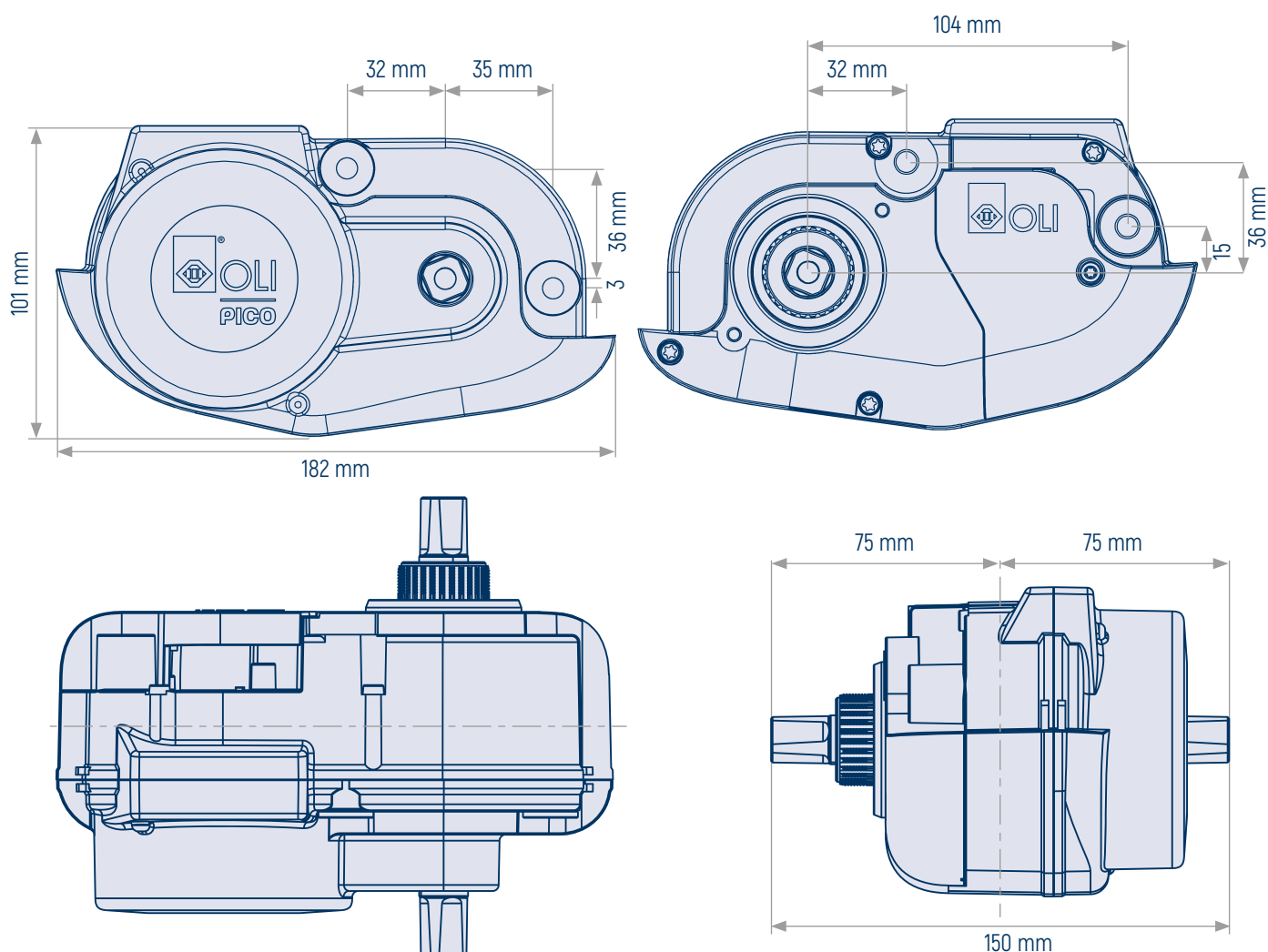
2. TECHNICAL DATA

5. CONNECTION AND COMMUNICATION

2.1 Drive unit Technical table

Nominal Voltage	36 V
Weight, approx.	2,5 kg
Max Torque	70 Nm
Rated Power	250 W
Max Speed	25 km/h
Walk Mode Speed	6 km/h
Communication protocols	CANBUS / UART
Operating Temperature	-5°C / 40°C
Storage Temperature	-10°C / 50°C
Protection Type	IPX5

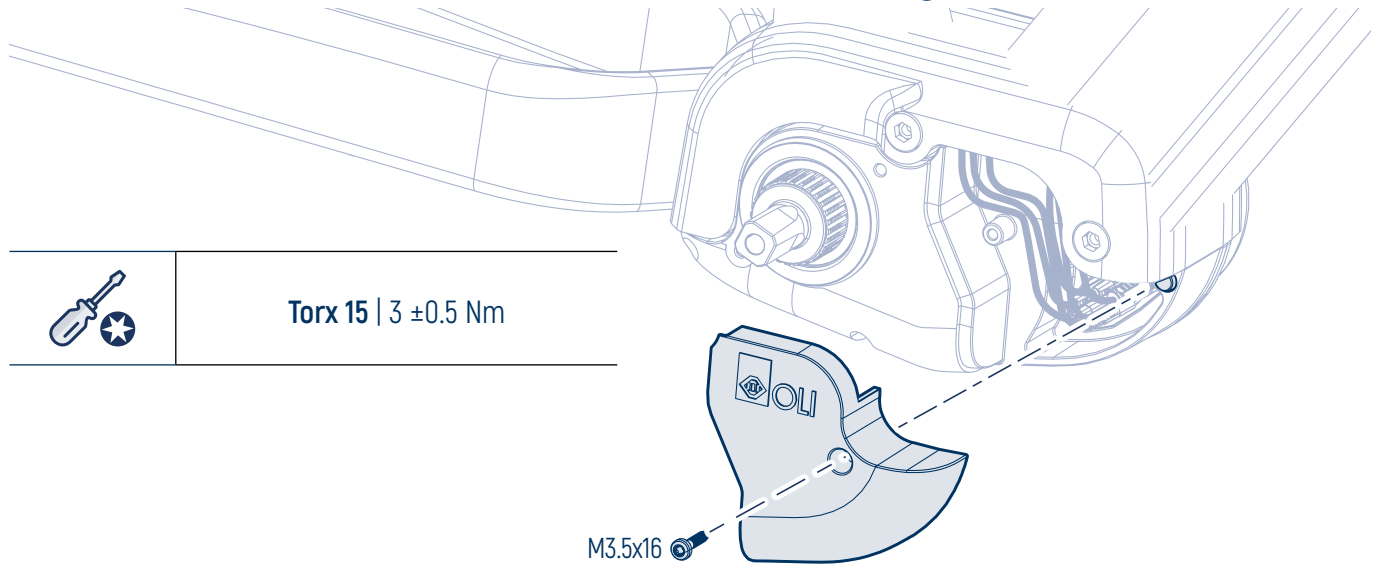
2.2 Drive unit Dimensions



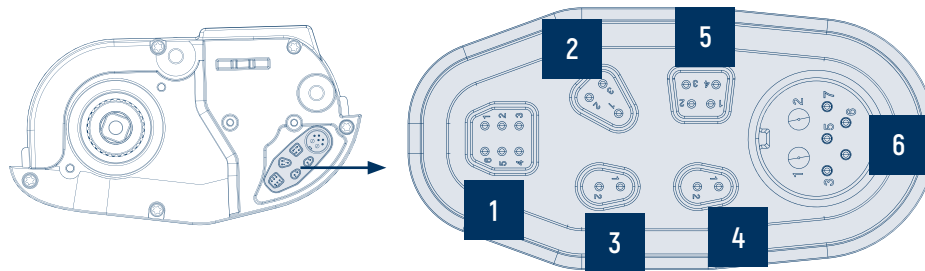
3. CONNECTION

5. CONNECTION AND COMMUNICATION

3.1 Installation of the electrical wiring cover



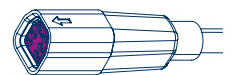
3.2 Cable connection



1

HMI

Ensure the cable is securely connected to the stop, without bends.



2

SPEED SENSOR

Ensure the cable is securely connected to the stop, without bends.



3

FRONT LIGHTS (Optional)

Ensure the cable is securely connected to the stop, without bends.



4

REAR LIGHTS (Optional)

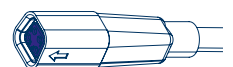
Ensure the cable is securely connected to the stop, without bends.



5

AUX (Optional)

Ensure the cable is securely connected to the stop, without bends.



6

BATTERY POWER / BMS

Ensure the cable is securely connected to the stop, without bends.



4.1 Use

The drive unit is designed to be used exclusively on the eBike on which it is installed. For its operation and control, please refer to the OLI eBike Systems manuals of the compatible displays.

The drive unit assists pedaling as long as the pedals are engaged; if the pedals are not being used, assistance is inactive. The drive unit automatically disengages at speeds above 25 km/h and reactivates when the speed drops below 25 km/h.

4.2 Range

It is not possible to predict the exact mileage achievable on a single battery charge as there are several factors affecting range. The main ones are: Assist level used, speed, cadence, type and pressure of the tyres, age and maintenance status of the battery, elevation gain and road conditions, presence of headwind, ambient temperature, weight of the eBike, and weight of the rider.

It is therefore recommended to:

- Use the gears to choose the best gear for the route, minimizing pedal force to increase the distance covered.
- When possible, use a lower assist level to extend the system's range.

4.3 Maintenance

It is recommended to periodically check the drive unit to assess the integrity of the components and firmware. Before installing lights on the eBike, ensure they are compatible and can be powered by 12V. Respect the operating and storage temperatures of the drive unit.

It is important to protect the unit from temperatures outside the recommended ranges, such as sources of heat and non-ventilated areas with strong solar radiation. For assistance or repairs, contact an authorised dealer.

4.4 Cleaning

Cleaning does not require specific products or tools. None of the components, including the drive unit, should be submerged in water or cleaned with a high-pressure jet. Use only a damp cloth with water to clean the drive unit and HMI unit.



CAUTION: Do not use aggressive products. Absolutely avoid abrasive products or basic or acidic chemical cleaners.



IMPORTANT: The manufacturer disclaims any responsibility for damages caused by incorrect cleaning or the use of unsuitable products.

4.5 Disposal and Recycling

The HMI unit, display, switch, accessories, and packaging must be disposed of in accordance with current environmental regulations. Do not dispose of these components in household waste bins. Do not throw this product into fire.

ONLY FOR EU COUNTRIES:

In accordance with European Directive 2012/19/EU, electrical devices that are no longer functional, and in accordance with European Directive 2006/66/EC, rechargeable or defective/consumed batteries must be separately collected and sent for ecological reuse.

Return the non-functioning HMI unit to an authorised eBike dealer.

4.6 Warning codes

The Warning codes described in the table may appear on the display to indicate detected anomalies that are not considered harmful to the safety of the system. The firmware will automatically resolve them.

If the condition persists for an extended period, it is necessary to contact authorized service personnel.

Code	Description
200	LOST COMMUNICATION WITH THE BATTERY BMS Some battery-related values may no longer be reliable. Press any key; the firmware will automatically correct the issue. If necessary, switch the motor off and on again to check if the error is resolved.
201	MAGNET NOT DETECTED Check that the magnet is positioned correctly. Press any key; the firmware will automatically correct the issue. If necessary, switch the motor off and on again to check if the error is resolved.
202	ABNORMAL TORQUE SENSOR SIGNAL Rotate the crank arms and the rear wheel backward by a few degrees. Press any key; the firmware will automatically correct the issue. If necessary, switch the motor off and on again to check if the error is resolved.
203	CRITICAL DRIVE UNIT TEMPERATURE The Drive Unit stops providing power until the temperature returns to normal operating range. We recommend stopping and waiting for the Drive Unit to cool down.
204 205	PARAMETER READING ERROR Press any key; the firmware will automatically correct the issue. If necessary, switch the motor off and on again to check if the error is resolved.

4.7 Error codes

The error codes described in the table may appear on the display to indicate detected anomalies in the system.

If the condition persists for an extended period, it is necessary to contact authorized service personnel.

Code	Description
111	COMMUNICATION PROBLEM BETWEEN HMI The display is not receiving signals from the motor. Check that all cables are properly connected and undamaged.
112	POWER BUTTON STUCK IN PRESSED POSITION The system detects that the power button is stuck or remains pressed. Try moving the buttons on the control pad or apply a contact cleaner.
113	MAXIMUM LEVEL NOT RECEIVED The system is not receiving the maximum level signal. Check that the wiring is properly connected and undamaged. Switch the motor off and on again to verify if the error is resolved.

4. USE AND MAINTENANCE

Code	Description
803	DISPLAY OR LIGHTS POWER SUPPLY ERROR Issue related to the power supply of external devices or the electronic board.
804 811	MOTOR SELF-PROTECTION WARNING It may occur while pedaling with an excessively high current demand: the electronic controller has detected an overcurrent condition.
806	PERIPHERAL POWER SUPPLY ISSUE Try disconnecting the BMS cable or any smart devices if present. Check that the wiring is intact and not subject to any kind of pinching or damage.
807	UNDERVOLTAGE ERROR Battery or cable connection or electronic board issue. Check proper operation of the battery cables and the battery itself.
809	OVERVOLTAGE ERROR Battery or cable connection or electronic board issue. Check proper operation of the battery cables and the battery itself.
80A 80B	OVERHEATING Motor overheating error. Allow the motor to cool down and restart.
810	CURRENT OFFSET ERROR Board error during startup. Switch the motor off and on again to verify if the error is resolved.
813 815 830	SOFTWARE ERROR Perform a firmware update.
805 80C 80D 80E 80F 814 816 818 820	HARDWARE BOARD ERROR Try resetting the bike by switching it off and removing the battery.
817	CAN COMMUNICATION ERROR Check the integrity of the display and BMS cables, if present.
812 819 81A	CONFIGURATION PARAMETER ERROR. Try reprogramming the motor with the correct configuration and restart the bike.



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